



Republic of the Philippines  
**Department of Education**  
Region IV-A  
SCHOOLS DIVISION OF QUEZON PROVINCE

06 April 2021

**DIVISION MEMORANDUM**  
DM No. 190, s. 2021

**UTILIZATION OF DEPED QUALITY POLICY STATEMENT (QPS)**

**To: OIC-Assistant Schools Division Superintendents, SGOD Chief, CID Chief, Education Program Supervisors and Specialists, Section Chiefs, Public Schools District Supervisors, Division Personnel, School Heads, Teaching and Non-Teaching Personnel and All Others Concerned**

1. Pursuant to EO No. 605, s. 2007 titled **Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP)** which directs all departments and agencies of the Executive branch to adopt a QMS as part of the implementation of a government-wide quality management program, the Department of Education issued DO 009, s. 2021 or the **Institutionalization of a Quality Management System in the Department of Education**.
2. DO 009, s. 2021 aims to provide DepEd offices and schools/CLCs with guidelines and standards to integrate DepEd internal systems and processes; upgrade people capacity; ensure consistency in the delivery of quality services and foster continuous improvement that will result in enhanced and sustained client satisfaction.
3. Furthermore, this Order stipulates the **DepEd Quality Policy Statement (QPS)**; to wit:


*The Department of Education is committed to provide learners with quality basic education that is accessible, inclusive, and liberating through: proactive leadership, shared governance, evidence-based policies, standards, and programs, responsive and relevant curricula, highly competent and committed officials and teaching and non-teaching personnel, and an enabling learning environment.*

DEPEDQUEZON-TM-SDS-04-009-003



*"Creating Possibilities, Inspiring Innovations"*

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*The Department upholds the highest standards of conduct and performance to fulfill stakeholders' needs and expectations by adhering to constitutional mandates, statutory, and regulatory requirements, and sustains client satisfaction through continuous improvement of the Quality Management System.*

4. The QPS must be recited by teaching and non-teaching personnel during the conduct of the Flag Ceremony. The QPS may also be included in the preliminary activities of SDO, District, Schools and Learning Center programs.
5. In case of Schools, it may be included during the preliminary activities of Faculty Meetings, Learning Action Cell (LAC) Sessions, or any other similar activity.
6. The purpose of the QPS is to build a culture of quality within the Department. It serves as a reminder for each DepEd employees to uphold their commitment to citizen-centric quality public service.
7. Monitoring of the implementation of this Memorandum in the School Districts / School levels will be conducted by the Schools Governance and Operations Division.
8. Widest dissemination and compliance to this Memorandum is desired.

**ELIAS A. ALICAYA, JR., EdD**  
Assistant Schools Division Superintendent  
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